

Protecting our customers' data is extremely important to us. In this document we will inform you about the processing of personal data carried out by Sport-Thieme GmbH in accordance with the General Data Protection Regulation (GDPR), see art. 13 of the GDPR.

**Responsible party for data processing and contact information:** Sport-Thieme GmbH, represented by Managing Director Maximilian Hohe, Helmstedter Str. 40, 38368 Grasleben ("controller"). Sport-Thieme GmbH's company data protection officer can be contacted at the above address, for the attention of the Data Protection Department, or via [datenschutz@sport-thieme.com](mailto:datenschutz@sport-thieme.com).

### 1. Data processing on conclusion of the contract

For the purpose of contract processing (art. 6, para. 1 (b) of the GDPR), all data necessary for the fulfilment of a contract with Sport-Thieme GmbH (forename, surname, where applicable corporate name / name of organisation, billing and shipping address, and billing and payment information) are processed. You may provide further data voluntarily. If external service providers, e.g. logistics companies or payment service providers, are also involved in the processing of the contract, your data will be passed on to these to the extent required in each case. Depending on your chosen method of payment, in some cases our payment service providers may process data outside the EU. In this case, together with our service providers we ensure an appropriate level of data protection

Products may be supplied to you directly from the manufacturer (drop shipping). To fulfil your order, the shipping address is passed on to the manufacturer for the purpose of shipping.

Provided we do not use your contact details for advertising purposes (see section 3 below), we store the data collected for contract processing until the expiration of legal and possible contractual warranty and guarantee rights. After the expiration of this period, we retain information required under trade and tax laws for the legally specified time period (normally ten years after the conclusion of the contract). Provided that you are entitled to a warranty in compliance with our general T&Cs, we would like to point out that some products have a warranty period that might exceed the legal retention period.

### 2. Credit rating

If we make advance outlays or deliveries e.g. with a sale on account, we have put our own scoring process in place to safeguard our legitimate interests, art. 6, para. 1 (f) of the GDPR, in protecting us against credit risk. Scoring is defined as making a prognosis about future events based on collected information and experiences from the past. Using your personal details or, if necessary, data we already have saved, you are allocated to statistical groups of people who have previously had similar entries. The underlying process used is a well-founded, mathematical and statistical method of making a prognosis about the probability of risks.

In addition, we use concrete creditworthiness information that we have collected about you in the course of our previous business relations, e.g. your payment history.

The credit check may lead to not all payment methods offered being available. **You have the right to a manual review, presenting your own viewpoint, as well as to challenge the decision in this case.**

In the event of late payment and provided that the other statutory requirements are met, we pass on the required data to a company commissioned with asserting the claim. Both art. 6, para. 1 (b) and art. 6, para. 1 (f) of the GDPR are the legal basis for this. Assertion of a contractual claim is to be considered as a legitimate interest in keeping with the latter stipulation.

### 3. Data processing for advertising purposes

Our own advertising purposes and those of third parties are considered legitimate interests in accordance with art. 6 para. 1 (f) of the GDPR. For this purpose, we collect data such as forename, surname, where applicable corporate name / name of organisation, address, where applicable email address and phone number. This data may be transmitted to third parties (advertisers). The duration of the retention period for data used for advertising purposes does not follow any strict guidelines and is based on the question of whether storage is required to deliver advertising. At Sport-Thieme GmbH, we also abide by the principle of ceasing to use your data for advertising purposes no later than five years after your last contact.

If you have concluded a contract with us, we will keep a record of you as an existing customer. In this case, we use your postal address beyond the existence of specific consent to send you information about new products and services. We use your email address beyond the existence of specific consent to provide you with information about our own, similar products.

**You can lodge an objection to data processing for the above purposes at any time separately for the respective communication channel and with effect for the future without incurring costs other than the transmission costs at basic rates. To do this, simply send an email to [info@sport-thieme.com](mailto:info@sport-thieme.com) or write to the contact details stated above.**

If you object, the contact address in question is blocked from further data processing for advertising purposes. Please note that, in exceptional cases, advertising material could temporarily continue to be sent even after you have lodged your objection. The technical reason for this is the required lead time of advertisements and it does not mean that we are not implementing your objection. Thank you very much for your understanding.

### 4. Requesting a catalogue

On our order form, you can request to have a catalogue sent to you regularly. Here, processing occurs solely on the basis that you have given your consent (art. 6, para. 1 (a) of the GDPR). **You can withdraw your consent at any time with effect for the future.** To do this, simply send a short note to the contact details stated above or via email to [info@sport-thieme.com](mailto:info@sport-thieme.com).

### 5. Establishing contact

When you contact us, we ask you to provide the minimum data necessary for processing your request to the extent of the content of your request.

Processing is carried out at least on the basis that you have given your consent in keeping with art. 6, para. 1 (a) of the GDPR by actively contacting us. Depending on the content of your request, your data can also be processed based on art. 6, para. 1 (b) (processing to fulfil a contract, e.g. your order or to carry out pre-contractual activities at your request, e.g. requesting an offer) or art. 6, para. 1 (c) (processing to fulfil one of our legal obligations, e.g. as part of a warranty claim).

### 6. Your rights

In addition to the **right to withdraw** the consent you have given us, you also have the following rights in accordance with art. 15 to art. 20 of the GDPR:

**Right of access by the data subject**, i.e. the right to obtain information about your personal data; the **right to rectification** of inaccurate data; the **right to erasure** of the data that we have stored about you, provided no legal or contractual periods of retention or other legal requirements or legislation to retaining your data have to be met; the **right to restriction of processing** your data, provided you contest the accuracy of your data, the processing is unlawful but you oppose to your data being erased, the person responsible no longer needs the data but you require them for establishing, exercising or defending a legal claim, or if you have objected to the processing of your personal data as per art. 21 of the GDPR; the **right to data portability**, i.e. the right to receive certain personal data concerning you that we have stored in a commonly used and machine-readable format, or to request the transmission of those data to another controller; the **right to lodge a complaint** with a supervisory authority (the state representative for data protection of Lower Saxony: Landesbeauftragte für den Datenschutz Niedersachsen Prinzenstr. 5 30159 Hannover Germany Tel. +49 511 120 4500 Fax +49 511 120 4599 Email: [poststelle@lfd.niedersachsen.de](mailto:poststelle@lfd.niedersachsen.de)).

You also have the **right to object in accordance with art. 21, para. 1 of the GDPR on grounds resulting from the particular situation of the person concerned.** This general right to object applies to all purposes of the processing of personal data described here which are processed based on art. 6 para. 1 (f) of the GDPR. We are only obliged to implement any such general objection if you provide us with reasons of overriding importance (e.g. risk to life or health).