

Instructions on withdrawal

Right of withdrawal

You have the right to withdraw from this contract within 14 days without giving any reason. The withdrawal period will expire after 14 days from the day on which you acquire, or a third party other than the carrier and indicated by you acquires, physical possession of the last good.

To exercise the right of withdrawal, you must inform us (Sport-Thieme GmbH, Helmstedter Str. 40, 38368 Grasleben, Germany, telephone: +49 5357 181 503, fax: +49 5357 181 921, email: aftersales@sport-thieme.de) of your decision to withdraw from this contract by an unequivocal statement (e.g. a letter sent by post, fax or email). You may use the attached model withdrawal form, but it is not obligatory.

To meet the withdrawal deadline, it is sufficient for you to send your communication concerning your exercise of the right of withdrawal before the withdrawal period has expired.

Effects of withdrawal

If you withdraw from this contract, we shall reimburse to you all payments received from you, including the costs of delivery (with the exception of the supplementary costs resulting from your choice of a type of delivery other than the least expensive type of standard delivery offered by us), without undue delay and in any event not later than 14 days from the day on which we are informed about your decision to withdraw from this contract. We will carry out such reimbursement using the same means of payment as you used for the initial transaction, unless you have expressly agreed otherwise; in any event, you will not incur any fees as a result of such reimbursement. We may withhold reimbursement until we have received the goods back or you have supplied evidence of having sent back the goods, whichever is the earliest.

You shall send back the goods or hand them over to us, without undue delay and in any event not later than 14 days from

the day on which you communicate your withdrawal from this contract to us. The deadline is met if you send back the goods before the period of 14 days has expired.

You will have to bear the direct cost of returning the goods that can be sent by post. You will have to bear the direct cost of returning for items that cannot be sent by post. The costs of returning items that cannot be sent by post are estimated to be a maximum of around 39.00 euros for a shipping weight of up to 30 kg and for higher weights, up to a maximum of around 0.99 euros for every additional kg; for returns from a German island a surcharge of 75.00 euros is applied; for returns from outside Germany the costs are estimated to be a maximum of around 139.00 euros for a shipping weight of up to 30 kg and for higher weights, up to a maximum of around 4.10 euros for every additional kg.

You are only liable for any diminished value of the goods, resulting from the handling other than what is necessary to establish the nature, characteristics and functioning of the goods.

Model withdrawal form

You may opt to use a **model withdrawal form** which is available on our homepage at: www.sport-thieme.com/CancellationForm, or below.

Please note that you have no right of withdrawal for the following contracts:

- ✓ Contracts for the delivery of goods that are not ready-made and have been made to measure or clearly to your specific requirements
- ✓ Contracts for the delivery of sealed goods that have had their seal broken after delivery and cannot be returned for hygiene reasons or for the protection of health
- ✓ Contracts for the delivery of sound or video recordings or computer software in sealed packaging where the seal has been broken after delivery

To:
Sport-Thieme GmbH
Helmstedter Str. 40
38368 Grasleben
Germany
Fax: +49 5357 181 921
aftersales@sport-thieme.de

I/We* hereby give notice that I/we* withdraw from my/our* contract of sale of the following goods* / for the provision of the following service

Ordered on: (*): / Received on: (*):

Name of consumer(s):

Address of consumer(s):

Signature of consumer(s)
(only if this notification is submitted on paper)

Date:

(* Delete as appropriate)

Order your FREE catalogue now!

Sport-Thieme catalogue

Sports equipment and accessories, fitness equipment, sports club and festival requirements, psychomotor products and leisure games.

71 184 8234

Free!

